

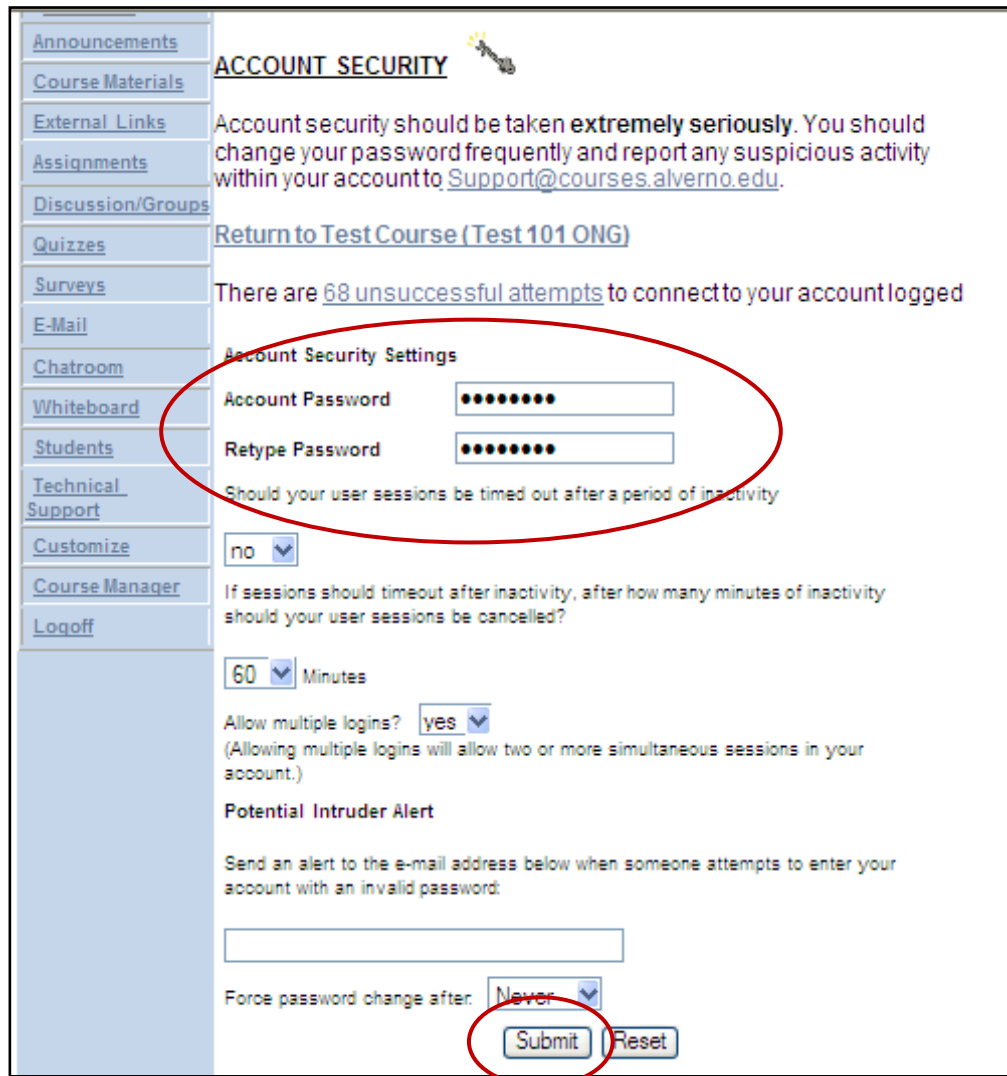
How to Change Your Educator Password

If you remember your password ...

1. Login to Educator with your username and current password (www.courses.alverno.edu)
2. Enter any course
3. At the bottom of the page click on the key icon



4. On the next page, enter your new password in the Account Password box
5. Enter it again in the Retype Password box
6. Scroll to the bottom of the page and click on Submit



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ACCOUNT SECURITY

Account security should be taken **extremely seriously**. You should change your password frequently and report any suspicious activity within your account to Support@courses.alverno.edu.

[Return to Test Course \(Test 101 ONG\)](#)

There are [68 unsuccessful attempts](#) to connect to your account logged

Account Security Settings

Account Password

Retype Password

Should your user sessions be timed out after a period of inactivity

▼

If sessions should timeout after inactivity, after how many minutes of inactivity should your user sessions be cancelled?

▼ Minutes

Allow multiple logins? ▼
(Allowing multiple logins will allow two or more simultaneous sessions in your account.)

Potential Intruder Alert

Send an alert to the e-mail address below when someone attempts to enter your account with an invalid password:

Force password change after: ▼

If you don't remember your password ...

1. Go to the Educator login page (www.courses.alverno.edu)
2. Enter your username and at least one character in the password box
3. Click the Sign-in! button
4. A message will appear stating the password was incorrect
5. Fill in the form below the username and password boxes and click submit

If you continue to have difficulties, please fill out the help form below. We will send your Educator password to your Alverno email address within 24 hours (Monday-Friday only).

Password Help Request	
Your Name	<input type="text"/>
Username?	<input type="text"/>
Password?	<input type="text"/>
E-Mail Address	<input type="text"/>
Phone Number	<input type="text"/>
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	

* Please note that for security reasons, all the information above, including phone number, is required

6. Your username and password will be sent to your Alverno email address within 24 hours, Monday through Friday. For security reasons, your Educator password will only be sent to your Alverno email address. If you entered a different email address in the form, a message will be sent to that account directing you to check your Alverno email.